

# Important Information Regarding Your Services

Dear Valued Customer:

On behalf of Waste Management and HMS Refuse, we are pleased to inform you Waste Management has purchased the assets of HMS Refuse effective May 1, 2011. Waste Management is the industry leader in solid waste and recycling services, and will continue to provide the high-quality service you have come to expect and deserve.

You will notice a few minor changes coming during the next several months. You will begin seeing the Waste Management trucks providing your environmental services and the look of your invoice will change. Your billing and routing information will remain the same in the short-term but may change in the future. We will notify you prior to any such changes.

Should you have any questions, please do not hesitate to contact HMS Refuse at 1-810-735-9352, or you may contact Waste Management at 1-866-797-9018 or [MIOHCustomerService@wm.com](mailto:MIOHCustomerService@wm.com).

We would like to thank you for your past business with HMS Refuse. We look forward to servicing you as a valued customer!



**THINK GREEN.®**